

Prepare

The key to successful management of operational risks and avoidance of catastrophe & crisis, is diligent and careful preparation and planning. Good preparation for downside events will enhance protection of assets, reputation and value. A well thought out plan, frequently rehearsed by a trained group of people will ensure the best outcomes when an adverse event occurs.

OUR PEOPLE

With military and police backgrounds, planning comes naturally to RMI's team of consultants and operational specialists. There is nothing that cannot be planned for and our people, with years of experience, provide clients with support and expertise to carefully plan and prepare at strategic, tactical and operational levels.

THREAT ANALYSIS AND RISK ASSESSMENT

Businesses have a responsibility to ensure that staff and assets are protected against identified threats and risks. A careful analysis of prevailing and emerging threats is a great starting point for development of plans. Such plans are critical to due diligence and duty of care and to the management of the safety and security of staff and assets.

Internationally, despite an increasingly fragile and uncertain security environment, business and travel continue. RMI provides a range of supports to clients, including daily alerts, detailed reports and confidential briefings on developments in locations relevant to their business interests.

At home, the threat from criminal organisations is ever-present, whether the threat is one of kidnap, extortion, fraud or armed raid. RMI assists its clients to plan and prepare for criminal threat.

BUSINESS CONTINUITY MANAGEMENT

While few will admit it openly experience shows that most organisations despite size are less than well prepared when it comes to managing adverse incidents. Planning for such events is not core business and even those businesses that have plans will seldom have adequately trained and exercised their people in implementation. RMI helps clients build continuity of business practices beyond just having paper plans. We assist clients in identifying their critical processes, and the key resources, stakeholders and absolute timelines that are associated with these processes.

IMPLEMENT

Implementing BCM practices within an organisation is a significant challenge. Time is limited. The people within your organisation who have the critical information are often those with the least time and who are in most demand. RMI understands this and can provide a workable implementation pathway for BCM in your organisation.

We adhere to global standards, such as ISO 22301, so that your BCM model can be integrated with partners and scaled as your organisation grows. We can assist you in identifying your critical processes, associated resources, timelines, recovery strategies and risks. From this we build out your plans and controls. We continuously seek to integrate BCM as a skillset throughout your organisation.

DEVELOP, TRAIN & EXERCISE

Plans without exercising and testing are potentially more dangerous than the risks they were developed to manage. RMI works with client teams to displace assumptions with accuracy and understanding. RMI can help you keep your plans alive and integrate continuity practices beyond paper.

BENCHMARK

So, you have developed continuity policies and implemented BCM within your organisation. How do you assess if it is 'fit-for-purpose'? How can you reassure your board and key stakeholders that you have an appropriate resilience? RMI undertakes benchmarking using internationally recognised toolsets, such as INONI®. The outputs from this benchmarking are focused score cards and reports that identify current strengths and weaknesses. Our experienced team can rapidly review current structures, plans, recovery resources and contingencies, providing you with an independent assessment of your continuity status.

CRISIS PREPARATION

PLAN

RMI can assist your organisation in rapidly developing crisis response teams with clear and manageable structures for identifying issues, notifying key parties, escalation, mitigation, information & stakeholder management and closure. RMI's methodology is to assist clients in developing an 'all hazards' approach. We assist our clients in preparing for key risk and unforeseen events. Our plans provide concise toolsets to assist clients in fact gathering, task assignment, monitoring and decision making. We help our clients to align their approach with current best management practices and standards where applicable, such as BS11200, (Good Practice Guidelines in Crisis Management), and PD25111, (Human Aspects of Continuity Management).

TRAIN

Prioritising crisis preparedness is a challenge for all organisations. RMI recognises the key issues in developing and maintaining 'crisis readiness'. Realistic, focused and pragmatic training, testing and exercising are central to our approach. RMI's team has many years of experience in preparing our clients for unforeseen events. Our testing and exercising focus not only on the issues your organisation faces now, but also the issues it may face in the future.